

Translation for Instructions to get the Germany Semester Ticket via Portazon App

Page 2: Your studies, your advantage

Are you studying at the Birkenfeld Environmental Campus and want to be mobile on public transport throughout Germany?

The AStA at the Birkenfeld Environmental Campus and its mobility partner SWT Stadtwerke Trier offer you a full-fledged Germany ticket in the Portazon-App, which is already paid for with your semester fee.

We will show you exactly how this works on the following pages.

Page 3: App download and registration

Students at the Birkenfeld Environmental Campus who already have a user account in the Portazon app can skip this page!

You can find the Portazon app in the App Store and on Google Play.

After downloading, create an account in the app. To do this, you must enter your name, email address, and a password.

Then verify your account by activating the link we sent you via email.

Page 4: Where can I find the service?

You can access the Germany Ticket via several ways in the app:

Quick access at the top of the app (Mobility > Public transport tickets)

Via the navigation bar at the bottom of the app (Services > Mobility > Public transport tickets)

Via your personal favorites in the middle section of the app.

Here you can select “Public transport tickets” directly as a widget and display it at the top of your favorites list.

Page 5: Booking a ticket - Getting started

If you are new to the app or have not yet purchased a ticket, you can get started right away by clicking the “Book ticket” button in the Germany Semester Ticket section.

If you already have a current ticket, start under “Book another ticket” by clicking the “Book Germany Semester Ticket” button.

Page 6: Book ticket – Validation

To validate that you are enrolled for the current or next semester, please select Trier University of Applied Sciences in the next step.

A login screen will then open in the app.

Please enter your university ID and the corresponding password here. Not your student ID number!

Trier University of Applied Sciences will now confirm your student status in the background and you can continue with the booking.

Page 7: Booking a ticket – customer data

So that we can request your ticket from our mobility partner SWT Stadtwerke Trier, you must enter your name and address in the next step as they are currently registered. This information will then be stored in the digital ticket and will be read during ticket inspections.

If you already use a service provided by SWT Stadtwerke Trier (e.g., energy and water contracts, e-charging or parking), we recommend that you use your existing customer number. This will save you having to enter it again.

Page 8: Booking a ticket – Completion

At the end of the booking process, you will see a summary.

Click on the “Book ticket” button to complete the process.

After a short time, you will find your ticket in the form of a digital code in the Public Transport Tickets section.

Your ticket will now accompany you throughout the entire semester. For the following semester, you can validate yourself again with your university ID and receive your next ticket. This means you are always mobile – without having to register again.

The ticket expires at the end of your studies.